

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 66/2019

In the matter of:

Ram Chander PandeyComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

Appearance:

1. Ms. Lata Roy, Proxy Counsel for the complainant
2. Mr. Achal Rathi, Mr. B.B. Sharma & Mr. Ashish Tiwari, On behalf of BYPL

ORDER

Date of Hearing: 20th November, 2019

Date of Order: 21st November, 2019

Order Pronounced by: -Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of this case are that the complainant sought to energise a new connection by filing the present complaint before this Forum on 14.10.2019.

It is his submission that he applied for new electricity connection under the domestic category vide order no. 008004015294, dated 26.07.2019 at premises number 2087, First Floor Back Side, Gali No. 19-20, Plot No. 36, Prem Nagar, Delhi-110008.

[Signature]
1 of 3
Harshali

[Signature]

Complaint No. 66/2019

The complainant states that the respondent company rejected his application for new connection on the following grounds:-

1. ELCB not installed,
2. No separate dwelling unit,
3. Total building height more than 15 meters, as per DERC Guidelines Fire Clearance Certificate is required.

The complainant states that he got the ELCB installed and the building height is less than 15 meters and no separation is required. Therefore, he has requested the forum to direct the respondent company for immediate release of the domestic connection.

Notice was issued to both the parties to appear before the Forum on 06.11.19. The respondent filed their reply stating therein that the complainant applied for new connection vide no. 8004015294 dated 26.07.2019 for the first floor of the premises.

Accordingly, the site of the complainant was visited on 31.07.19 and it was found that there is no separate dwelling unit at the premises where new connection is applied, already a connection in the name of Smt. Bhupinder Kaur vide CA No. 100663669 is installed. It was also found that the height of the building is more than 15 meters and ELCB was not installed. Hence, the deficiency letter was issued to the complainant.

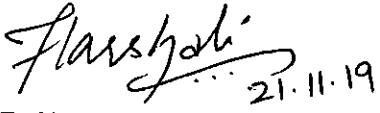
It is pertinent to mention here that on the date of final hearing proxy counsel appeared on behalf of the complainant and submitted an application for withdrawal of his complaint. The complainant has however prayed for liberty to file a fresh complaint, if required.

Complaint No. 66/2019

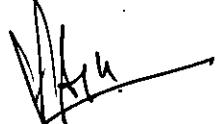
Since the complainant had moved an application requesting for withdrawal of the complaint, the complaint is disposed of as withdrawn. The complainant shall have the liberty to file a fresh complaint in respect of any other premises if required, as prayed.

No order as to the cost. A copy of this order be sent to both the parties and file be consigned to record room thereafter.

The order is issued under the seal of CGRF.


21.11.19
(DR. HARSHALI KAUR)
MEMBER (CRM)


21.11.2019
(ARUN P. SINGH)
CHAIRMAN


21.11.2019
(VINAY SINGH)
MEMBER (LEGAL)